



## **Screen Innovations Product Warranty** All Models

Screen Innovations products are warranted against defective materials and faulty workmanship for a period of 1 year from the original date of purchase.

These warranties apply only to equipment properly installed and operated according to Screen Innovations instructions. These warranties do not apply to ordinary wear and tear or equipment abused, misused or modified in any way.

Under this warranty, Screen Innovations' sole obligation is to repair or replace defective equipment at Screen Innovations discretion. All shipping charges to and from the factory are to be prepaid by customer.

All returns must have a Return Merchandize Authorization number issued by Screen Innovations. Returns without a RMA number will not be accepted.

## **Screen Innovations Product Replacement Policy** Applicable for all Reference and Performance Products

Screen Innovations Reference and Performance Series Products are covered by a Lifetime Replacement Policy.

This policy covers any failure, abuse, damage and acts of God. Under this policy Screen Innovations will repair, or replace the damaged unit with a comparable replacement model, for 50% of the retail price of the current replacement product.

Screen Innovations will determine the most comparable replacement model. All shipping charges to and from the factory are to be prepaid by customer. All replacement units will ship based on current availability.

All returns or damaged goods must have a Return Merchandize Authorization number issued by Screen Innovations. Returns without a RMA number will not be accepted.

## **RMA Forms**

**For all RMA forms or questions contact...**

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